

# Instructional Training for Employee Users

 **VCU**  
Realtime



# VCU

Make it real.

VIRGINIA COMMONWEALTH UNIVERSITY

# Instructional Training for Employee Users

## Table of Contents

<b>3</b>	<b>Introduction to VCU RealTime</b>
<b>3</b>	<b>Certification of Use</b>
<b>4</b>	<b>Using VCU RealTime</b>
<b>5</b>	<b>Instructions</b>
5	<i>Clocking In</i>
6	<i>Going on Meal Break</i>
6	<i>Returning from Meal Break</i>
6	<i>Clocking Out for the Day</i>
7	<i>Clocking In and Out on Multiple Jobs</i>
7	<i>Missed Punches</i>
8	<i>Viewing Hours, Last Punch, and Messages</i>
8	<i>Important Note about Rounding in RealTime</i>
9	<i>Time Sheet Entry</i>
11	<i>Overtime</i>
12	<i>Recording Time on Holidays or Office Closings</i>
12	<i>Recording Leave/Time Worked during Office Closings</i>
12	<i>Requesting Leave</i>
14	<i>Canceling a Leave Request</i>
14	<i>Exiting RealTime</i>

## Introduction to VCU RealTime

### What is VCU RealTime?

VCU RealTime is the university's time recording and leave processing system. It replaces paper forms and eliminates redundant keying of information into prior systems that did not link together.

The RealTime system helps to ensure accuracy and compliance with the Fair Labor Standards Act (FLSA). The following is a list of some of the advantages of using an electronic timekeeping system like RealTime:

- It's paperless.
- It ensures we are in compliance with FLSA.
- Users can view hours and time history.

### Who uses RealTime?

The system usage differs by employee.

- Non-exempt employees use the system to record hours worked, either by clocking in and out or using "Manage Time Sheet".
- Leave-eligible employees use RealTime to request leave.
- Timekeepers and managers have specific monitoring, review and approval responsibilities.

**\*\*\*Failure to use the system correctly can result in disciplinary action or department fines, depending on the type of noncompliance.\*\*\***

## Certification of Use

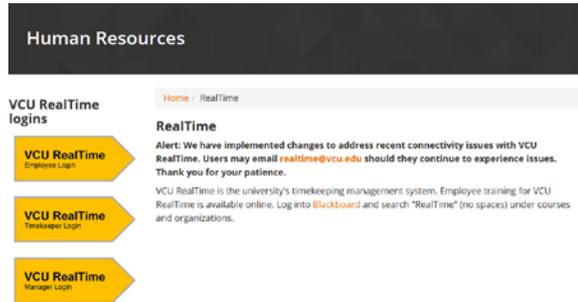
Accurate, timely, and honest use of RealTime is critical to ensuring compliance with university policies and state and federal law. Users will see a certification statement when they log into the system to remind them of the requirement that hours worked and leave taken must be accurately recorded. Use of the system indicates your understanding that you have entered work hours and leave requests accurately and in compliance with applicable policies.

### Key Terms

- **Job code** - Job codes include a REG code for each employee, and codes for each of the leave and earn codes the individual employee is eligible to use.
- **Clock in** – a clock in initiates the system to record an employee's hours worked. Clock in is used at the start of a work day or shift and after returning from a meal break and is similar to the "time in" term used on the paper time sheet.
- **Clock out** – A clock out ends the system tracking of an employee's hours worked. It is only used at the end of the work day or shift and is similar to the "Time out" term used on the paper time sheet.
- **Break** – Time not worked for lunch or meal breaks that is unpaid time. This is not the discretionary "15-minute" break that some departments may permit.
- **Missed punch** – Employee failed to either **clock in** for work, **clock out** for work, **clock out** after a meal break or **clock in** upon returning from a meal break.

## Using VCU RealTime

All Faculty and staff will access VCU RealTime to record time and/or request leave by going to [www.go.vcu.edu/realtime](http://www.go.vcu.edu/realtime) and clicking on the **Employee** login.



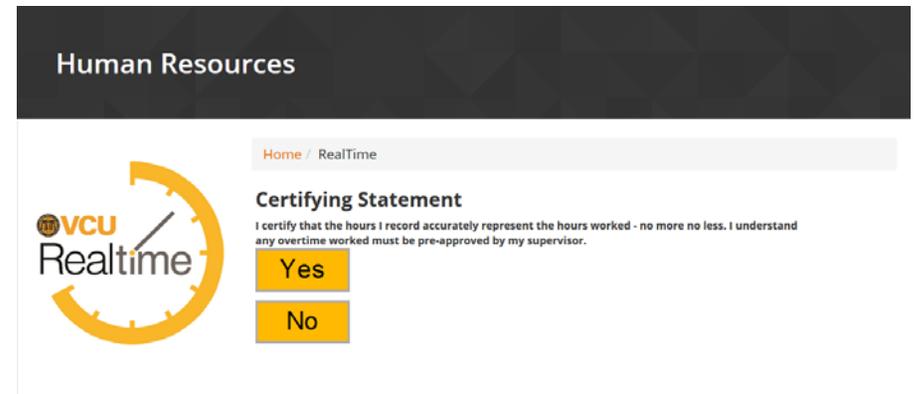
Note: These instructions are for using VCU RealTime over the web. Certain departments may use physical clocks. Instructions for using physical clocks are available from Human Resources.

This screen will appear:

A screenshot of the Central Authentication Service login form. The form has a yellow header with 'Central Authentication Service' in white. Below the header, there is a 'Verify the URL' section with a message and a URL. Below that, there are input fields for 'VCU eID' and 'Password', each with a 'Forgot your eID?' or 'Forgot your password?' link. A blue 'Login' button is at the bottom left, and a checkbox for 'Warn me before logging me into other sites.' is at the bottom.

Enter your eID and eID password.

Next you will see the certification statement:



Click **Yes** to continue.

**Please note: for security reasons, the system will log you out after five minutes of inactivity.**



Based on your employee type, you can perform the following actions, as appropriate:

- Clock In
- Clock Out
- Break
- View – week by week review of time and leave entered
- Requests – submit leave requests
- Manage Time Sheet

## Instructions

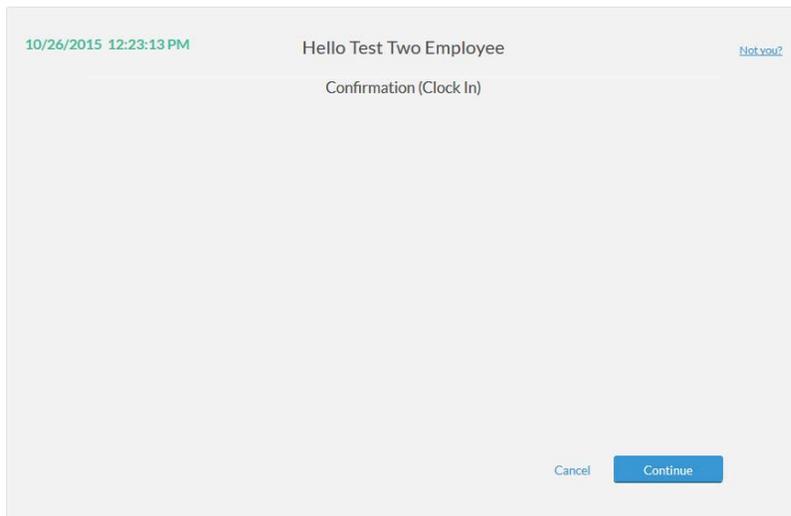
RealTime provides two ways to record hours worked, time sheet entry and clocking actions.

### Clocking In

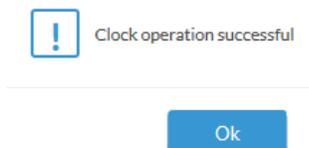
1. Click **CLOCK IN** on the homepage:



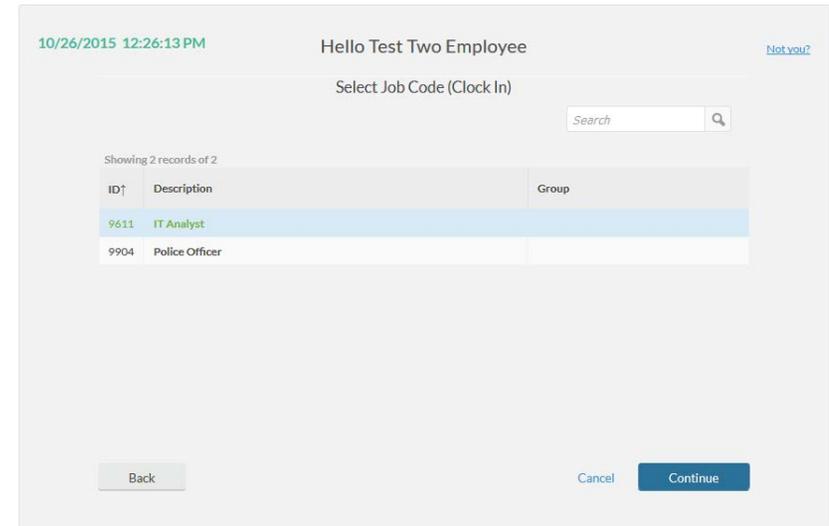
2. Click **Continue** on the confirmation screen.



3. Click **OK**.



Note: If you have more than one job, your primary job will be selected by default. To clock in to another job, select the correct job title from the list, and click **Continue**.



**Note: If you accidentally clock in to the wrong job, DO NOT clock out immediately. Complete your shift, clock out and inform your manager and timekeeper so the error can be corrected.**

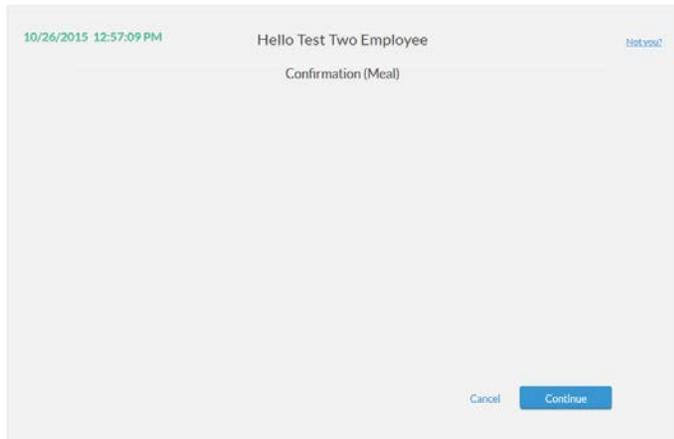
## Going on Meal Break

**Note:** Only meal breaks are recorded in VCU RealTime. **Any discretionary breaks are considered part of work time and are not recorded.**

1. Click **BREAK** on the homepage.



1. Click **Continue** on the confirmation screen.



2. Click **OK**.

## Returning from Meal Break

1. Click **CLOCK IN** on the homepage:



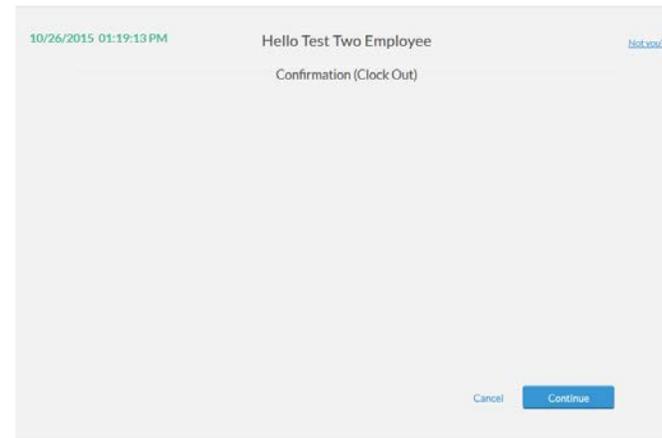
2. Click **Continue** on the confirmation screen.
3. Select the job code (if applicable) and click **OK**.

## Clocking Out for the Day

1. Click **CLOCK OUT** on the homepage:



2. Click **Continue** on the confirmation screen.



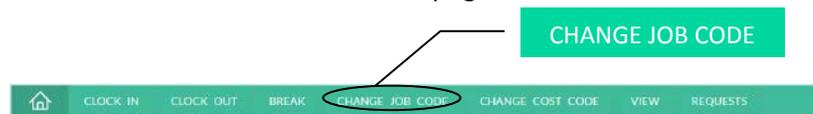
3. If you have any unread messages they will appear on the next screen, to view click on the message. Click **Continue** when complete.

## Clocking In and Out on Multiple Jobs

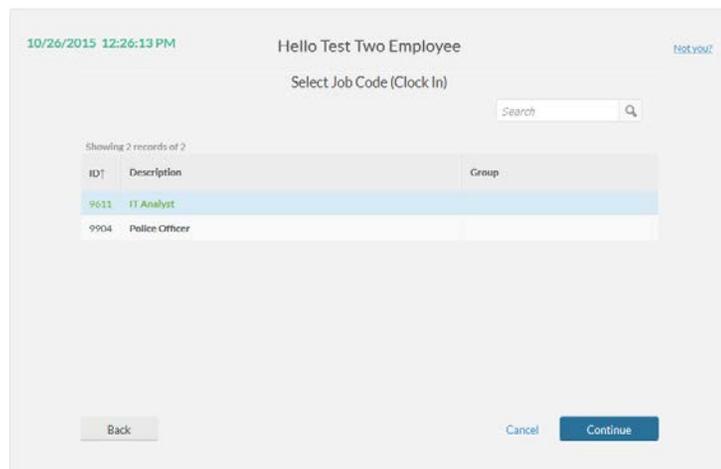
If there is a break in working hours, including time to and from jobs, the employee must clock out completely from the first job and then clock in to the next job by selecting the applicable job code.

When an employee has multiple jobs and there is no break in working hours, they can use **CHANGE JOB CODE**.

Click **CHANGE JOB CODE** on homepage.



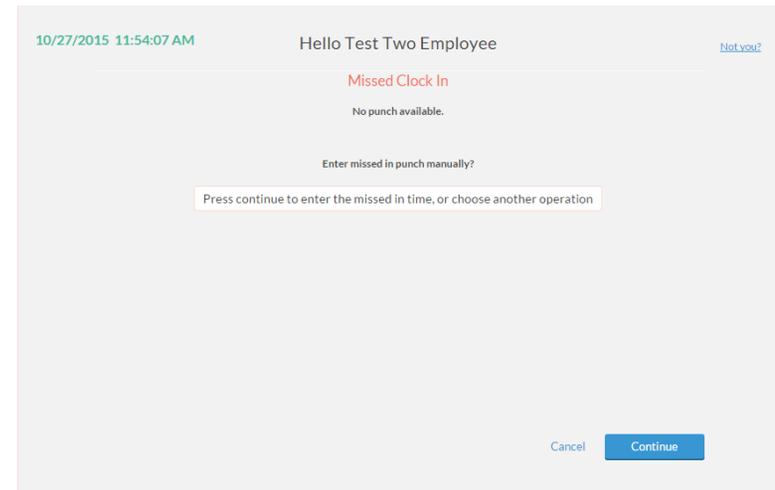
1. Click **Continue** on the confirmation screen.
2. Select new job code.
3. Click **Continue** on the confirmation screen.



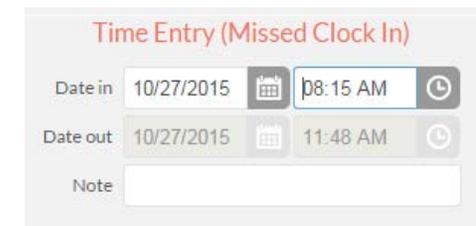
## Missed Punches

It is very important to clock in and out every day to ensure accurate recording of time worked. Occasionally, you may forget or be unable to clock in or out. If you attempt to clock in when your last action was a clock in (or clock out when your last action was a clock out) the system will prompt you to enter a missed punch.

1. Choose **Continue** on the “Missed Clock (In/Out)” box.



2. Click **Continue**.
3. You will be prompted to enter the time of the missed clock action. Enter the time *rounded to the nearest 15 minutes*. For example, if you arrived at work at 8:17 a.m., enter 8:15 a.m.



4. Click **Continue**.

**Note: You cannot correct more than one missed punch in a row. If you miss more than one consecutive punch, your manager or timekeeper will be required to correct your time.**

**EXAMPLE:**

- If you forget to clock out at the end of the day on Monday, the system will prompt you for a missed punch when you clock in on Tuesday.
- If you forget to clock out on Monday AND fail to clock in on Tuesday morning, the system will let you clock out on Tuesday with no missed punch. However, your manager will have to correct that entry before approving your time for payroll processing.

### Viewing Hours, Last Punch, and Messages

You are responsible for viewing the hours you have recorded in VCU RealTime and certifying that the time recorded is accurate. Be sure to review for time entry errors and submit any missing leave requests. **Because employees cannot correct any time entries once they have been approved, it is important to communicate with your manager and timekeeper so that errors can be corrected before payroll processing.**

- Click **VIEW** on the homepage to display options:



- Hours – a weekly review of the hours you have recorded. To see past weeks, scroll through using the << >> buttons.
- Last Punch – displays your last clocking action taken.
- Messages – Any messages from your supervisor or timekeeper can be viewed on this screen. Once you have read the message, check the **Mark Read** option and the status of the message will be changed to **Read**. The message will no longer appear and your manager or timekeeper will be able to see you have seen the message.

### Important Note about Rounding in RealTime

**For employees who clock in and out, the RealTime system is recording the employee's exact time in and time out. Those hours will be displayed rounded to the nearest quarter hour.**

- As an *hourly employee*, you are paid for hours worked. Also, as an hourly employee, you are restricted to an average of 29 hours per week such that overtime is not normally an issue. In those cases where you may be scheduled to work 40 hours in a particular week, it is important to realize that the minutes you work could be rounded up to result in overtime.

### Examples of rounding:

- You are scheduled to work 8:00 a.m. to 5:00 p.m. with a one-hour lunch break. You clock in at 7:55 a.m. (five minutes early) and clock out at 5:02 p.m. (two minutes late) with exactly a one-hour break at lunch. *The system is going to record 8.00 hours:*
  - 7:55 a.m. rounded to 8:00 a.m.
  - 5:02 p.m. rounded to 5:00 p.m.
- You are scheduled to work 8:00 a.m. to 5:00 p.m. with a one-hour lunch break. You clock in at 7:55 a.m. (five minutes early). For break, you clock out at 12:02 p.m. and clock back in at 12:53 p.m.

(nine minutes short of the 60-minute break). At the end of the day, you clock out at 5:02 p.m. (two minutes late). *The system is going to record 8.25 hours:*

- 7:55 a.m. rounded to 8:00 a.m.
- 12:02 p.m. (go on break)
- 12:53 p.m. rounded to 12:47 p.m. (total break time is actually 51 minutes, and the system rounds down to 45 minutes, which is the nearest quarter-hour increment.)
- 5:02 p.m. rounded to 5:00 p.m.

It is important to observe your clocking in and out times carefully to ensure you work a full shift and to avoid working any unapproved overtime. Remember that any additional time worked must be pre-approved and failure to arrive and depart timely could result in formal disciplinary action if overtime is accrued without approval.

## Time Sheet Entry

1. Click **MANAGE TIME SHEET** on the homepage:



2. Click on **Add** under the day you would like to enter time for.

The image shows a form for entering time for a specific day. It displays 'Mon 11/14' and a total of '0.00' hours. Below this, there is an 'Add' button.

3. Enter the begin and end times for each segment. Click on **Add** for additional segments.

Minutes	Round To
:53-:07	:00
:08-:22	:15
:23-:37	:30
:38-:52	:45

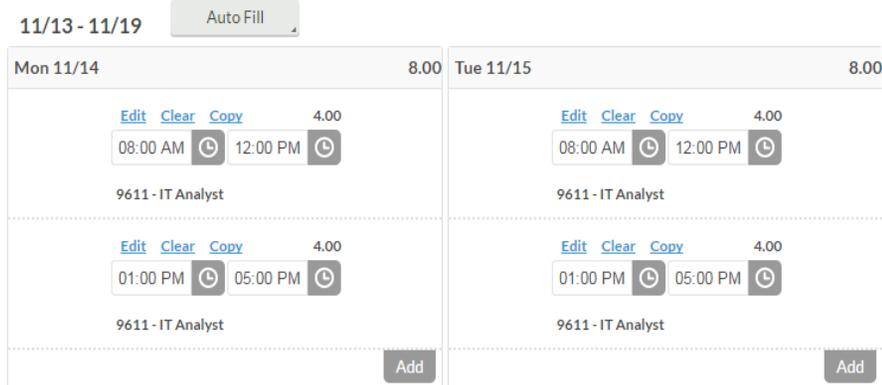
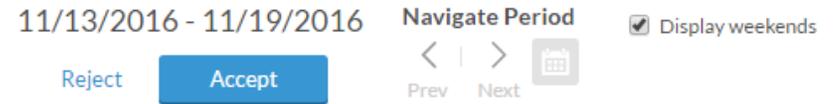
**Note: Time needs to be rounded to the nearest 15 minutes.**

### EXAMPLE:

If you work from 8:07 a.m. to 5:09 p.m. with a lunch from 12:00 p.m. to 1:00 p.m. You would enter a segment from 8:00 a.m. to 12:00 p.m. and segment from 1:00 p.m. to 5:15 p.m.

The image shows two segments of time entered. The first segment is from 08:00 AM to 12:00 PM, totaling 4.00 hours. The second segment is from 01:00 PM to 05:15 PM, totaling 4.25 hours. Both segments are for the user '101882401 - 1 - HRIS Support Specialist'. Each segment has 'Edit', 'Clear', and 'Copy' links above it.

4. Click **Accept** at the top of the screen to save your changes.



**Note:** If you do not select **Accept**, your changes will not be saved.

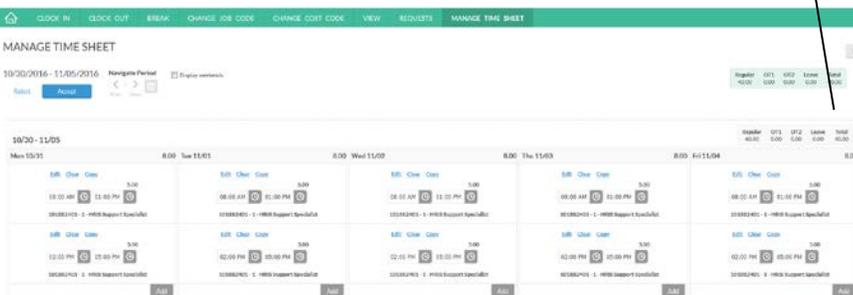
5. Your total hours will appear in the top right corner of your time sheet.

Regular	OT1	OT2	Leave	Total
40.00	0.00	0.00	0.00	40.00

- **Reject:** This button cancels any changes made to your time sheet for the selected range.
- **Accept:** Saves changes made to time sheet.
- **Navigate Period:** Use the **calendar** icon to select the week you would like to display. You can also click on the **previous** and **next** icons to cycle through the weeks.
- **Display Weekends:** Check this box to enter time for Saturday and Sunday shifts.

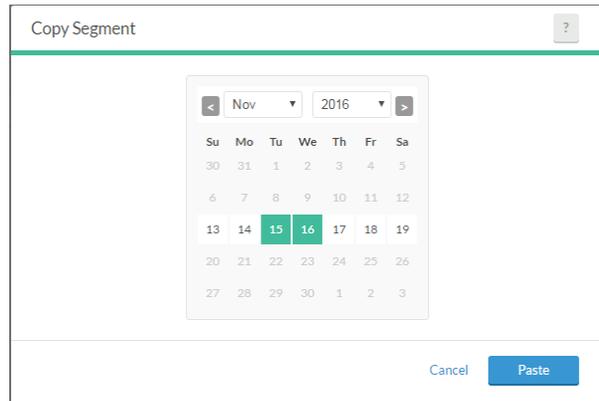
[Edit](#) [Clear](#) [Copy](#)

- **Edit:** Use to make changes to the segment.
- **Clear:** Use to delete the segment.
- **Copy:** Select to copy the same segment to another day or multiple days.
- **Auto Fill:** Used to copy time worked from the previous week.

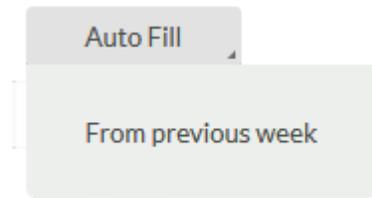


**Manage Time Sheet** includes a number of buttons used to navigate expedite and confirm changes to your time sheet:

If you would like to copy the time sheet entry to other days in the week, click on **Copy**, then select the day or days you would like to copy to and click **Paste**.



If you would like to copy the time sheet entry from a previous week, click on **Auto Fill** and choose **From previous week**. This will copy all hours worked from the previous week to the current week.



**Note:** If you used any leave in the previous week you will need add the hours in for this week. Also, when you have requested leave for the current week you will need to clear the segment worked that copied from the previous week.

## Overtime

Overtime is governed by the Fair Labor Standards Act (FLSA). **You must be preapproved by your manager to work overtime.** Although you will be compensated for any unauthorized overtime, failure to receive preapproval to work may also result in disciplinary action up to and including possible termination of employment.

If you wish to receive overtime leave in lieu of pay, communicate with your manager and timekeeper, and complete the “Overtime Leave Employee Agreement” below. If approved and a written agreement is on file, the timekeeper will adjust the hours to reflect overtime leave. (Note: hourly employees are not eligible to accrue overtime leave.)

**Note:** For more information about overtime and overtime leave, please see the Human Resources website: [www.hr.vcu.edu](http://www.hr.vcu.edu).

## Recording Time on Holidays or Office Closings

If you are approved to work on a scheduled holiday or during an official office closing, record your time as you would normally to receive compensation for any hours worked.

## Recording Leave/Time during Office Closings

Holiday hours and official office closing hours will be loaded in the system for the time approved by the university's administration, based on a default work schedule. You may need to communicate with your timekeeper to adjust the hours of leave, if your work schedule differs from the default hours.

If you work on a scheduled holiday and you are eligible for holiday accrual, record your time as you would normally. Then contact your timekeeper to ensure that holiday accrued is entered for the hours worked.

In the case of an official campus closing, record your time worked as you normally would, and communicate with your timekeeper to make sure your hours for the week are correct. For example, if offices open at 10 a.m., two hours of office closing leave will be loaded. If your schedule or attendance differs from the approved office closing, your timekeeper and manager will be responsible for editing your time as appropriate, based on your actual schedule and attendance. If you work during the authorized office closing, record your time worked, and your timekeeper or manager will make the proper adjustments. Discuss any different attendance for an office closing with them prior to completion of the pay period.

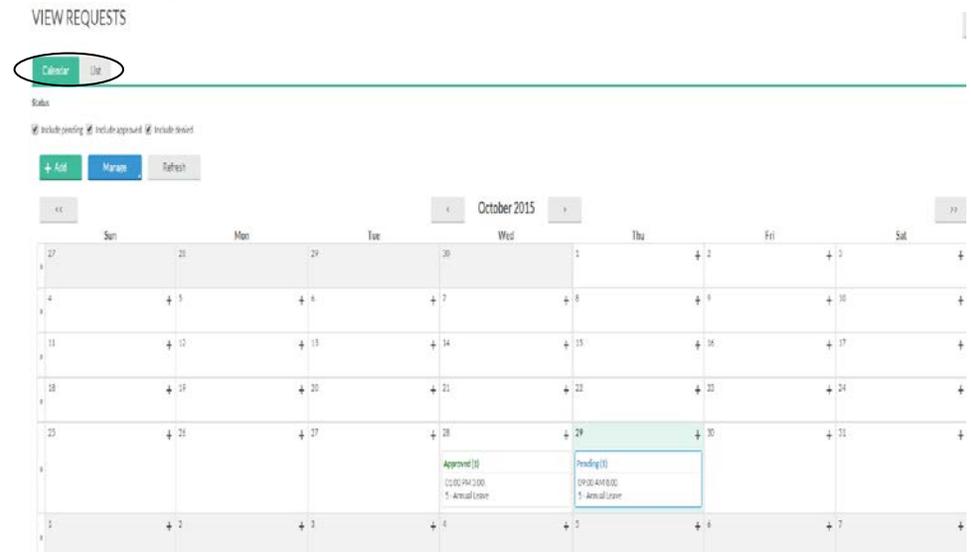
## Requesting Leave (Faculty and Classified Staff)

**VCU RealTime is the only approved method for requesting and approving leave for faculty and classified staff.** Paper leave slips and other systems such as the VCU Leave Request System are no longer allowed.

1. On the homepage, click **REQUESTS**.



2. The View Request screen appears, defaulting to Calendar view to change to list view click on the **List** tab.



3. Click **Add** to start a new request.



4. Enter leave request information (Date requested, Start time, Hours, Days, Leave code and Description).

Add Employee Request ?

---

Templates

No records found

Employee

Date requested

Start time

Hours

Days

Leave code

Description

- Complete the date requested, start time, number of hours and leave code; description is optional. Leave **Days** at “1.”

To schedule multiple days off:

- Complete the date requested, hours **per day**, number of days, and leave code fields; description is optional. Also, if you are not requesting consecutive days, i.e. Friday and Monday, please complete separate requests for each day.

To schedule a request for consecutive full and partial days:

- It is recommended that you complete separate requests for the full days and the partial shift.

5. Click **Save**.
6. The leave request will appear as “pending” on the View Request screen.

### Sample Types of Request

To schedule a request for a full 8-hour shift:

- Complete date requested and leave code fields; description is optional. The **Start time** will default to “09:00 AM”, **Hours** “8:00”, **Days** to “1”.

To schedule a request for a partial shift:

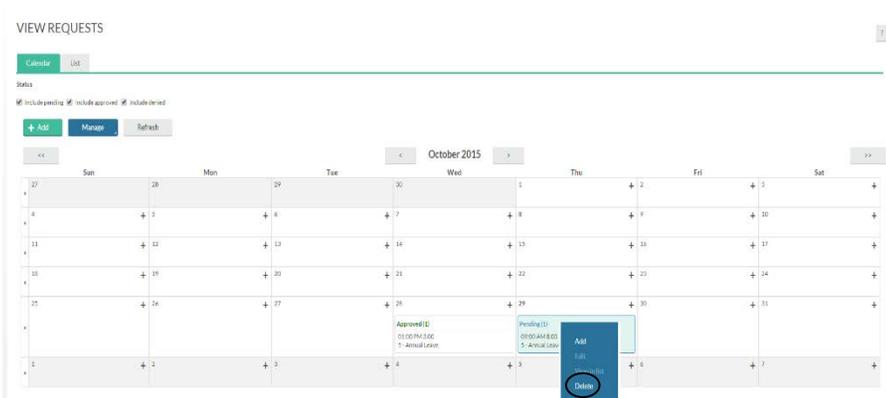
## Canceling Leave Request (Faculty and Classified Staff)

Any cancellations must be done prior to your manager approving the request. Once a leave request is approved or denied, only the manager or timekeeper can make changes to the request.

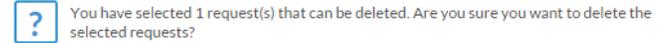
1. On the homepage, click **REQUESTS**.



2. The View Request screen appears; right click on the request to be canceled.
3. Select **Delete** from the drop down box.



4. Click **Ok**.



**Conflicting Leave Segments:** If there is a need for an employee to have a conflicting leave segment they will need to work with their supervisor or timekeeper to record the segment on the time sheet.

## Exiting VCU RealTime

1. Click the **Log Off** button.



2. This will log you out of the system and terminate the CAS authentication. Verify that you see this logout screen and exit your web browser.



## Logout successful

You have successfully logged out of the Central Authentication Service.  
For security reasons, exit your web browser.



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